

**IRECRUITMENT** 

# iRecruitment User Guide for FAO Employees

Date: March 2011

# **Table of Contents**

into	rmatic	on for New Users	პ
1.	L	ogon to iRecruitment	5
	1.1	Intranet Access	5
	1.2	Internet Access	8
2.	Uı	pdate your Online Profile	12
	2.1	Personal Information	12
	2.1.1	Basic Details, Phone Numbers	12
	2.1.2	Documents	13
	2.2	Qualifications & Skills	14
	2.2.1	Employment History	15
	2.2.2	Skills	
	2.2.3	Education Qualifications	19
	2.2.4	Professional Qualifications and Training	20
	2.3	Additional Information	
	2.4	Login Information	23
3.0	Pe	ersonal Profile Form (PPF) and Guidelines	
	3.1	Create/Update PPF	23
	3.2	View the PPF	
	3.3	Guidelines	26
4.0	Se	earch for vacancies and Apply	
	4.1	Search for vacancies	
	4.2	Apply to a Vacancy	
	4.3	Job Basket	

# Information for New Users

At the moment only vacancies in the category "Professional Vacancies" are published in iRecruitment. The iRecruitment site is available in English only. In future it will be available in French and Spanish.

#### **Internet Explorer settings**

Before using the FAO iRecruitment site please ensure that your Internet Explorer settings are set appropriately. Please consult the section **Browser Requirements** for full information.

#### **System Unavailability**

The FAO iRecruitment system is unavailable every Sunday from 16:00 to 18:00 CET for regular maintenance.

### **Deadline for Applications**

Applications must be submitted until 11:59 CET on the "Deadline for Applications" date; vacancies will be automatically removed thereafter.

#### **How to Apply**

Browse the available vacancies at the Employment website and access iRecruitment by clicking on the link provided at the bottom of the vacancy announcement.

## Step 1- Login to iRecruitment

Login to Oracle and select your iRecruitment Employee Candidate responsibility.

#### Step 2 - Complete your online profile

Complete all the required information under "My Account" (Personal Information, Qualifications and Skills and Additional Information). Please ensure that you have completed all the required information before applying to vacancies.

### Step 3 – Search for vacancies and apply

Once you are ready to apply, click on the tab "Jobs" to search for the vacancy of your interest, select the vacancy and click on the "Apply Now" icon to start the application process.

#### **FAO Personal Profile Form (PPF)**

After completing all required information under "My Account", click on the button "Refresh my Resume" to create your system generated **FAO Personal Profile form (PPF)**. A copy of your PPF will be added to your Documents section. Please note that iRecruitment maintains only one online profile and relevant system generated PPF for each applicant. Every time you update and save information to your account, click on "Refresh My Resume" to also update your PPF. iRecruitment does not maintain multiple applications.

#### **Help Desk**

If you need assistance or receive error messages, please send a screenshot and the description of the problem to our Help Desk at iRecruitment@fao.org.

#### **Navigating iRecruitment**

- To move from one page to another, please use the available links (e.g. <a href="Home: My Account">Home: My Account</a>, <a href="Jobs">Jobs</a> or <a href="Qualifications and Skills">Qualifications and Skills</a>) or available buttons such as <a href="Back">Back</a>. Avoid using the Internet toolbar, especially the <a href="Geographics">Geographics</a> arrow, as this may sometimes cause error messages or the interruption of your session.
- The **torch** icon next to a blank field indicates that there is a list of values for your selection. To view the available values type the % symbol and then click on the torch.

# **iRecruitment Guidelines for FAO Employees**

This reference guide provides FAO Employees with instructions on how to update their information in iRecruitment, search for vacancies and apply.

FAO Employees refer to all staff members and non-staff HR who are employed by the organization.

All employees who have been granted access to Oracle have been assigned the i**Recruitment Employee Candidate** responsibility which gives access to iRecruitment.

If this responsibility is not displayed in your ORACLE navigator, please contact Oracle-Support-Access.

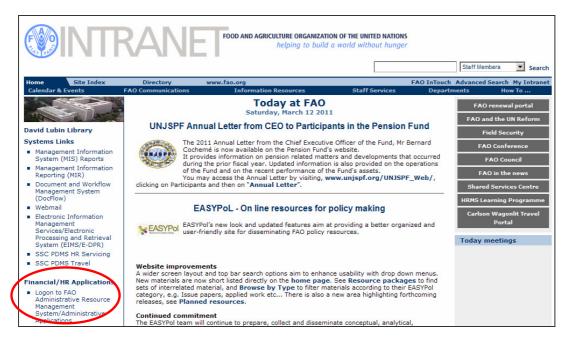
If you need help, or have queries, please contact: IRECRUITMENT@FAO.ORG

# 1. Logon to iRecruitment

FAO Employees can access iRecruitment either via the FAO Intranet (HQ LAN) or externally from the FAO Employment website.

#### 1.1 Intranet Access

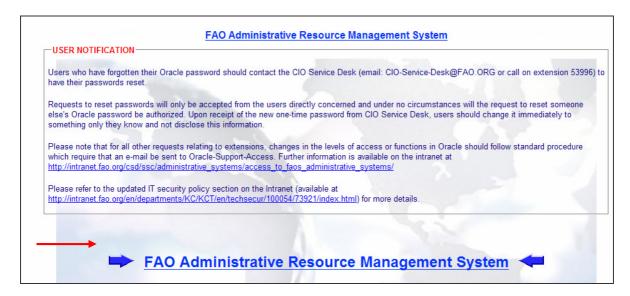
1. Go to the FAO intranet and click on **Logon to Oracle Financials/ Administrative Applications**.



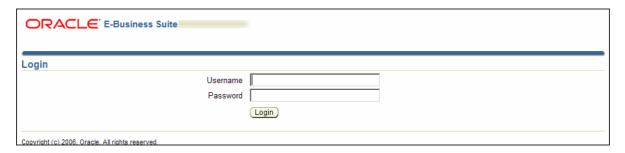
 The FAO Administrative Applications welcome page will be displayed. Click on FAO Administrative Resource Management System.



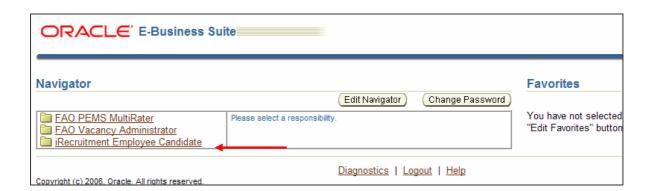
3. You will be directed to the screen below which contains important information regarding passwords. Click on FAO Administrative Resource Management System.

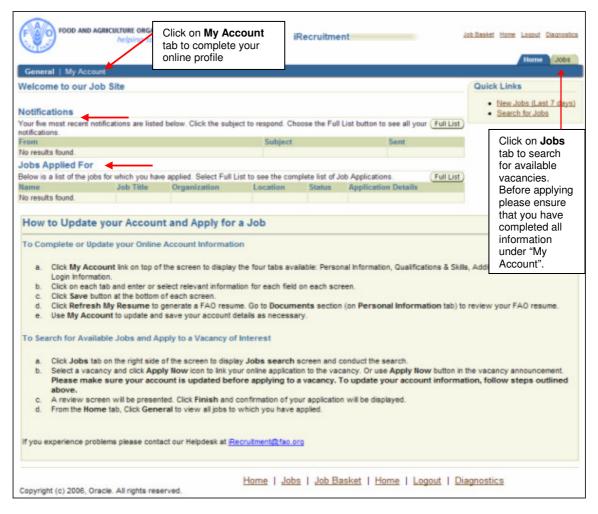


4. The Oracle login screen will be displayed. Enter your username and password.



5. At the Oracle Navigator, click the <u>iRecruitment Employee Candidate</u> link. Your iRecruitment Home page will be displayed.



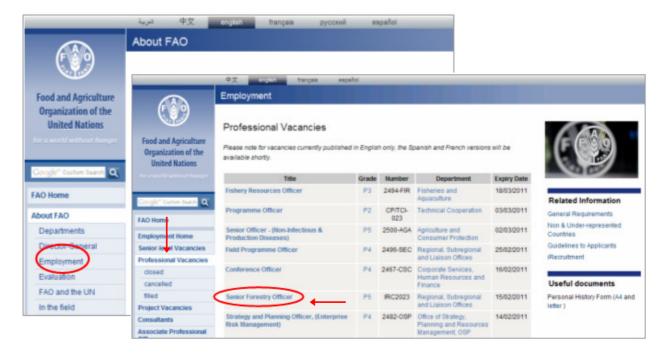


The **Notifications** section will display any notifications received by you.

The **Jobs Applied For** section will display the list of vacancies you have applied for and the status of each application.

# 1.2 Internet Access

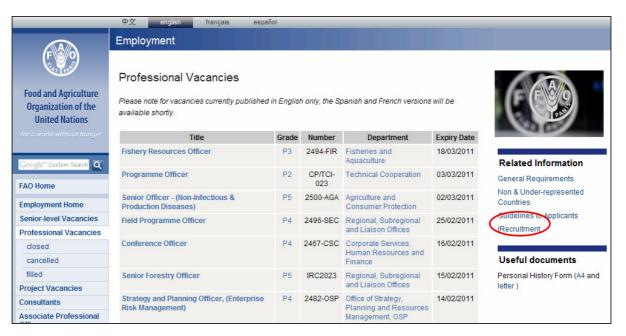
- Open Internet Explorer
- 2. Go to the www.fao.org website. Click on Employment and then on Professional Vacancies.

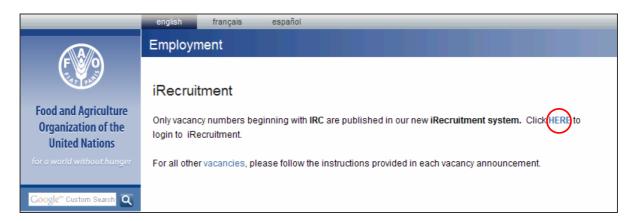


3. Click on the title of the relevant iRecruitment vacancy to display the vacancy details and click on the link provided at the bottom section of the vacancy announcement to access iRecruitment.

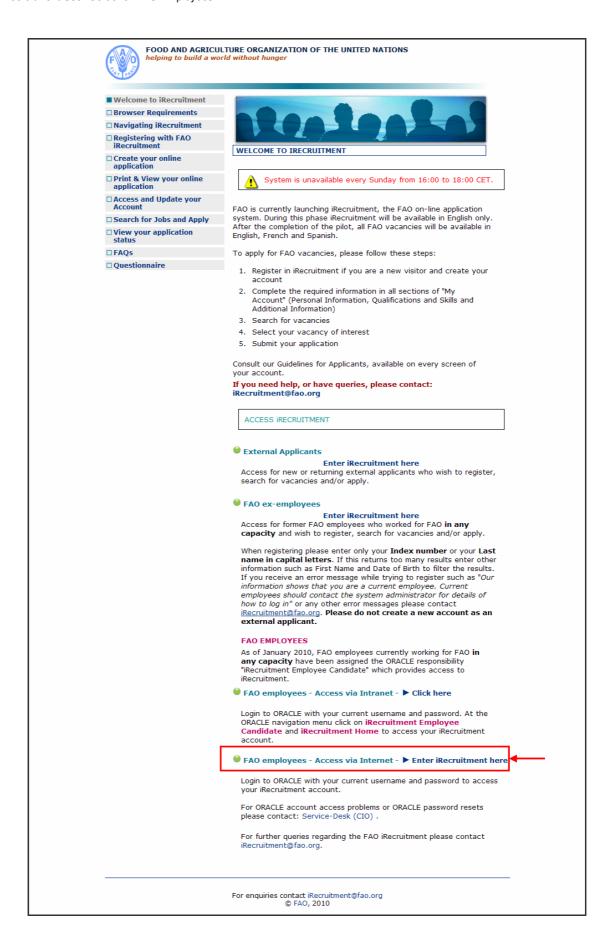


In alternative, click on **iRecruitment** on the "Professional Vacancies" page and then on the link provided on the next screen.





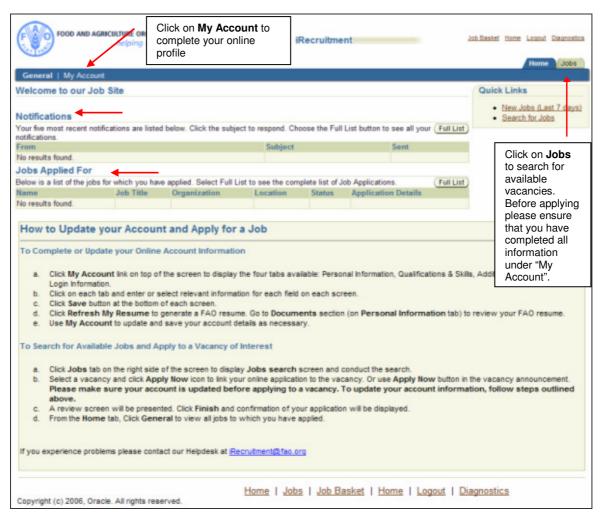
4. The following page will be displayed. Go to the section FAO Employees – Access via Internet and click on the link Enter iRecruitment here.



## The Login Page for FAO Employees will be displayed.



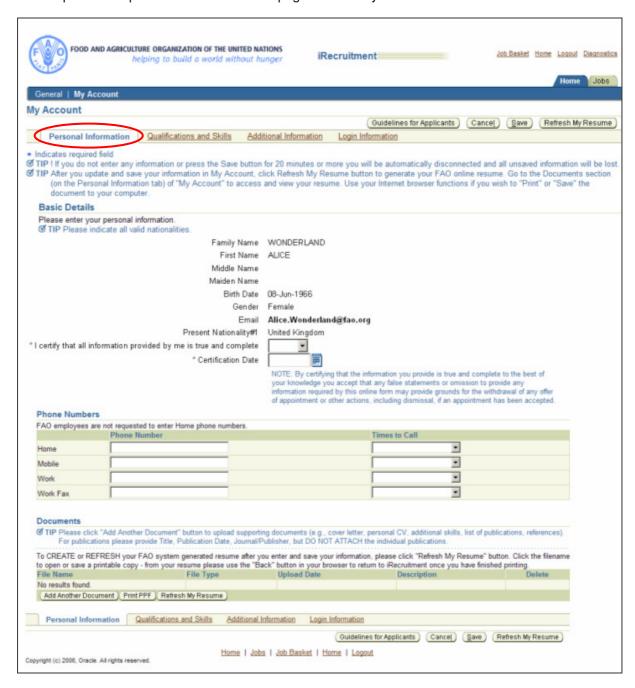
5. Enter your FAO Oracle username and password and click on **Login**. Your iRecruitment Home page will be displayed.



# 2. Update your Online Profile

# 2.1 Personal Information

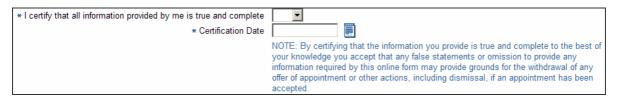
Please complete all required information on this page. Mandatory fields are marked with an asterisk \*.



## 2.1.1 Basic Details, Phone Numbers

For FAO Employees the Basic Details section of this page has already been completed with information downloaded from HRMS, including your nationality. This information is read-only and cannot be updated.

Please complete the two mandatory fields:



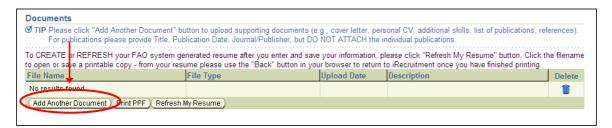
**Phone Numbers:** FAO Employees are not required to enter Home phone numbers. Enter your extension if desired.

#### 2.1.2 Documents

To upload supporting documents to your online profile, please follow the steps below.

NOTE: files should not exceed 500 KB.

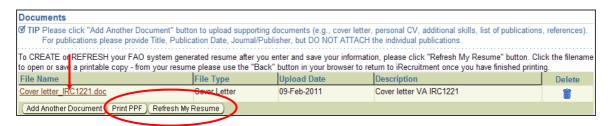
1. Click the Add Another Document button.



2. Enter the relevant information in the fields **File Type**, **Description** and **File Path** and click the Upload button.



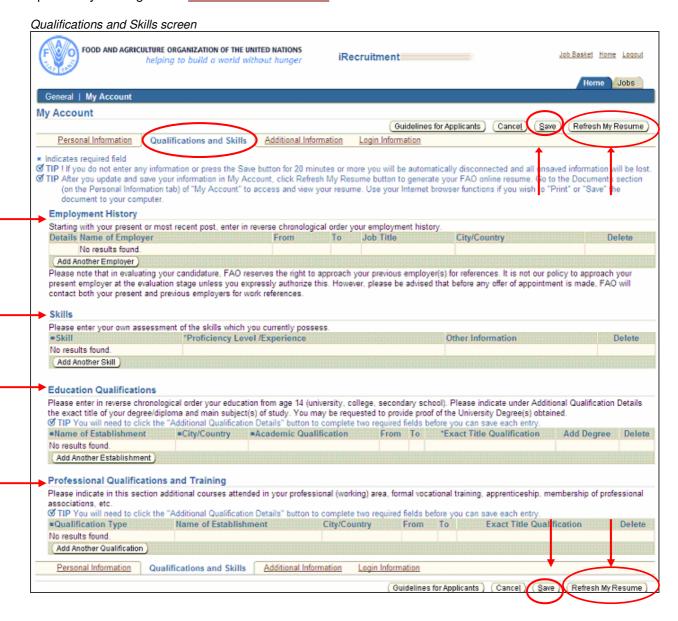
A confirmation message will be displayed. Scroll down to your Documents section; you will
now see the file added to the list of documents. Click on the file name link to view your
document.



- 4. Click the Save button before moving to the "Qualifications and Skills" section.
- 5. Click the Refresh My Resume button if you wish to generate your FAO Personal Profile form (PPF) with the information entered in your account. A copy of your PPF will be added to the list of documents. The PPF replaces the previous FAO Personal History Form and ADM75 and will be evaluated by recruiting managers for the jobs applied to. To view or print your PPF click the Print PPF button. For more information about the FAO Personal Profile form, please go to Section 3.

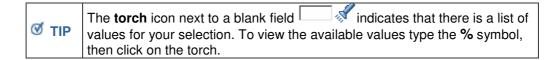
# 2.2 Qualifications & Skills

Employment History, Skills, Education Qualifications and Professional Qualifications and Training are updated by clicking on the Qualifications and Skills link.

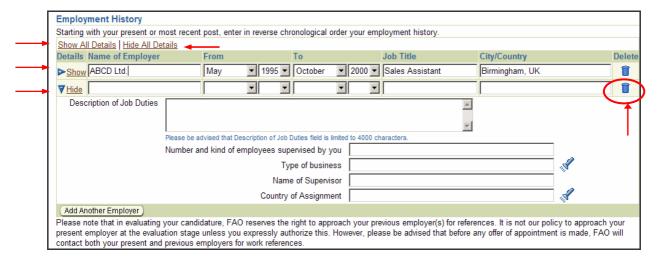


# 2.2.1 Employment History

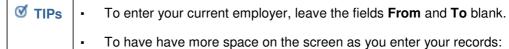
Please enter information regarding your current and previous employment. You do not need to enter your records in chronological order as they will be ordered by the system once you log back in to your account. The Personal Profile form (PPF) will display your records in chronological order.



1. Click the Add Another Employer button to display the fields to be completed for the employment record.



- 2. Enter the required information and click the Description of Job Duties section is limited to 4000 characters; excess text will not be saved.
- 3. To add another employer click the Add Another Employer button. Complete all your employment records.



- hide the details of one employer by clicking the Hide link next to it. To unhide it click on Show.
- hide details of your entire previous employment history by clicking on the link Hide All Details. To unhide records click on Show All Details.

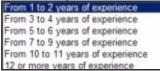
# 2.2.2 Skills

Skills are an important component of iRecruitment. They are used to define a vacancy's minimum requirements and are important on the screening process which compares the minimum requirements of a vacancy against the skills (and relevant proficiency level/years of experience) entered by the candidate in this section.

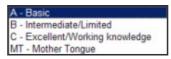
Skills are grouped into Skill Types; each Skill Type includes a list of sub-skills. For example the Skill Type "Language – Official" includes all six FAO Official Languages, i.e. Arabic, Chinese, English, French, Russian and Spanish.

Each Skill Type is associated either with a rating scale measuring the level of knowledge/ability or with a range of years of experience.





#### Language



#### IT Skills



#### **IT Skills**

Proficient	Advanced user, able to perform complex tasks.
Working Knowledge	Regular user. Good knowledge of the software.
Fair	Limited experience.
Basic	Able to perform very simple tasks with guidance. Not a regular
	user.

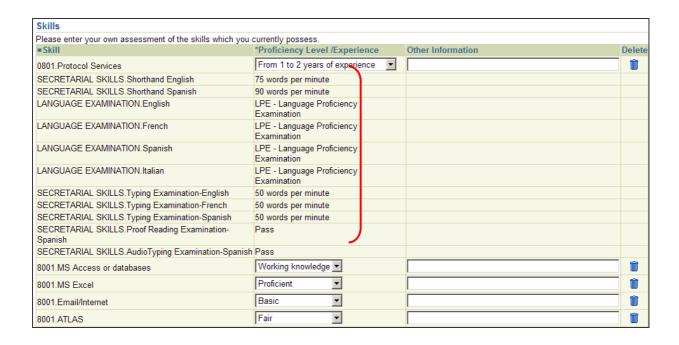
#### Language Skills

A - Basic	You will be expected to understand the majority of written and spoken language and communicate this through another official language.
B - Intermediate/Limited	You will be expected to follow work-related discussions or meetings, even though you may wish to intervene in another official language. You will be expected to participate in simple conversations, to use the telephone, to read and understand work-related texts and to write simple communications, etc.
C - Excellent	You will be expected to work independently using the language required, to prepare a variety of written communications (reports, correspondence, working papers, etc.), to participate actively in meetings and in work-related discussions, etc.
MT - Mother Tongue	Your mother tongue



The Skills section will display records of all FAO official tests you have passed (language or secretarial/clerical), as shown on the screenshot below.

These records are downloaded from HRMS and are read-only.



FAO requires candidates to indicate skills in the Skill Types listed below. In addition, you are required to indicate your professional experience in your area(s) of expertise by selecting skills in the relevant skill types (e.g. "Accounting" under the skill type **Administration**).

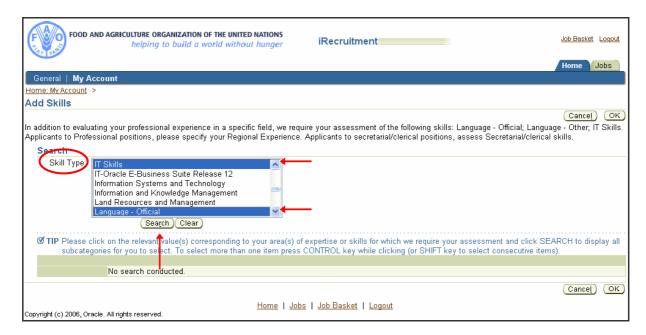
- ➤ IT Skills
- ➤ Language Official
- Regional Experience (for Professional positions)
- Secretarial/Office Skills (for General Service positions)

#### To add a skill to your profile, please follow these steps:

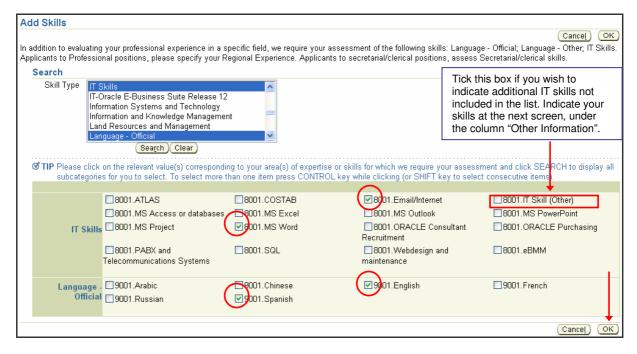
1. Click the Add Another Skill button. The Add Skill screen will be displayed.



2. Holding down the CTRL key select the Skill Types IT Skills and Language - Official and click the Search button to display the list of available values. If you wish to indicate other languages that you know, please select the skill type Language - Other.



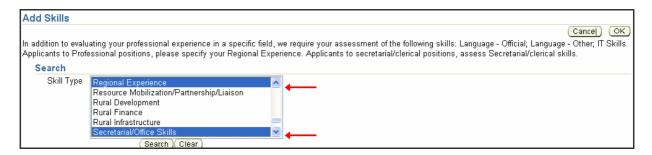
3. Tick the check box next to the skills you wish to select. Then click the  $\bigcirc \bigcirc \bigcirc$  button.



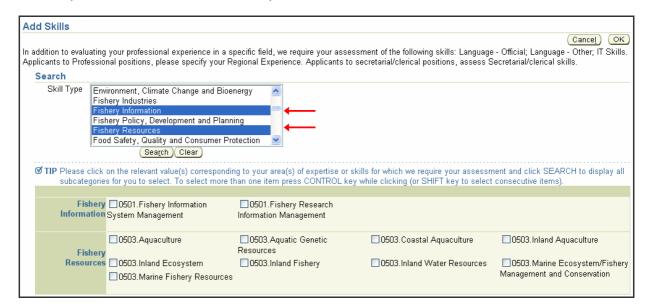
 Scroll down to the Skills Section: the skills that you just selected will be displayed. For each skill select the appropriate value from the proficiency level/experience drop-down list. Then click the save button.



5. Click the Add Another Skill button to indicate your Regional Experience (if you are applying for a Professional position) or your Secretarial/Office Skills (if you are applying for a General Service position). Click the Save button once you have selected and evaluated your skills.



6. Click the Add Another Skill button to indicate your areas of expertise. Click the Save button once you have selected and evaluated your skills.



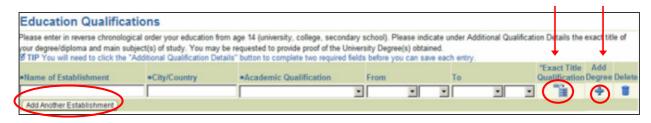


- to select non-consecutive skill types: hold down the CTRL key and then click on the required types
- to select **consecutive** skill types: hold down the **SHIFT** key and click on the first and last skill type that you wish to select

# 2.2.3 Education Qualifications

Enter information about your education in this section.

1. Click the Add Another Establishment button to create a new editable field.



- 2. Complete the required information in the fields: Name of Establishment, City/Country, Academic Qualification, From and To.
- 3. Click the **Quick Select** icon under the \***Exact Title Qualification** column to add the exact title of the qualification obtained, main subjects and the status.



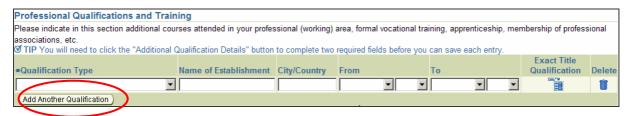


The **Exact Title of Qualification Obtained** and the **Status** fields are mandatory, you will not be able to save your details unless you update them

- 4. Click the Save button after completing this qualification.
- 5. To add additional qualifications, click the Add Another Establishment button and repeat the above steps until you have entered your full education record. To add a qualification within an establishment already specified click the icon .
- 6. Click the Save button after completing each education record.
- 7. Click the Add Another Establishment button and repeat the above steps until you have entered your full education record.

#### 2.2.4 Professional Qualifications and Training

1. Click the Add Another Qualification button to create an editable line.



- 2. Complete the required information in the fields: Qualification Type, Name of Establishment, City/Country, From and To.
- 3. Click the **Quick Select** icon under the \***Exact Title Qualification** column to add the exact title of the qualification obtained, main subjects and the status.





The **Exact Title of Qualification Obtained** and the **Status** fields are mandatory, you will not be able to save your details unless you update them

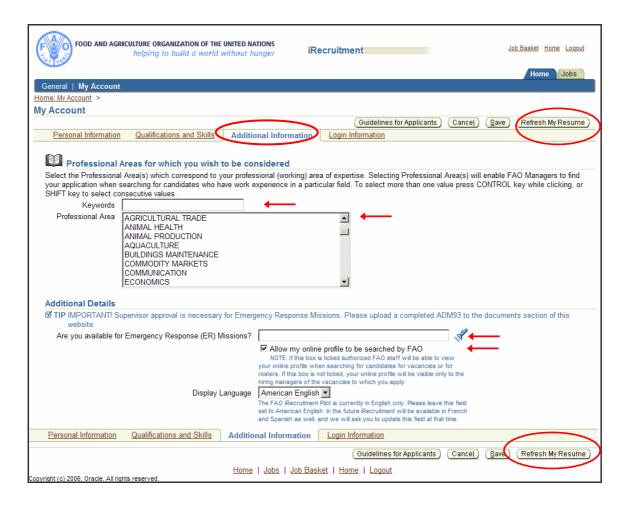
- 4. Click the Save button after completing this qualification.
- 5. To add additional qualifications click the Add Another Qualification button and repeat the above steps until you have a full record of your Professional Qualifications and Training. To add a qualification within an establishment already specified click on the icon
- 6. Click on the Save button after completing each qualification.

#### 2.3 Additional Information

By clicking the <u>Additional Information</u> link you may indicate the Professional Areas for which you would like to be considered. You are requested to specify whether you are available for Emergency Response missions and set your account privacy.



The **torch** icon next to a blank field indicates that there is a list of values for your selection. To view the available values type the % symbol; then click on the torch.



- 1. **Professional Areas for which you wish to be considered**. Enter keywords that indicate the professional areas you would like to work in, and select the professional area(s) you would like to be considered for. To select more than one value hold down the **CTRL** key while clicking, or the **SHIFT** key to select consecutive values.
- 2. Additional Details: Please indicate your availability for Emergency Response Missions.

## Note:



Staff should obtain supervisor approval before indicating availability to work on Emergency Response Missions.

Download the TC Emergency Response Roster release form (ADM93), have it completed and signed by your supervisor and upload it to the **Documents** section of iRecruitment (see section 3.1 of this document for more information on uploading documents).

Indicate your preference for the field "Allow my online profile to be searched by FAO".



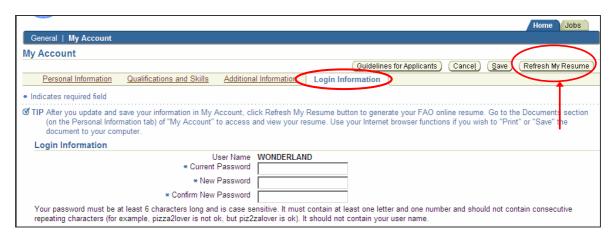
**Note:** If this box is ticked authorized FAO staff will be able to view your online profile when searching for candidates for vacancies or for rosters.

If this box is not ticked, your online profile will be visible only to the hiring managers of the vacancies to which you apply.

3. Click the Save button and proceed to the Login Information tab.

# 2.4 Login Information

This tab allows you to reset your password. Update the relevant fields and click the Save button.





If you change your password in this section you are changing your ORACLE password.

# 3.0 Personal Profile Form (PPF) and Guidelines

# 3.1 Create/Update PPF

The Personal Profile form (PPF) is a system generated resume that is created when you first click the Refresh My Resume button, available at the top and bottom sections of every page of your account.

A copy of your PPF will be added to your Documents section.

The iRecruitment PPF replaces both the current Personal History Form and the ADM75 and displays the information that you have entered and saved in any section of "My Account" (Personal Information, Qualifications and Skills and Additional Information).

It is important, therefore, that you remember to **update your PPF** by clicking the Refresh My Resume button after you have updated and saved new information in your account. The updated version of the PPF will replace the older version every time you click the Refresh My Resume button.

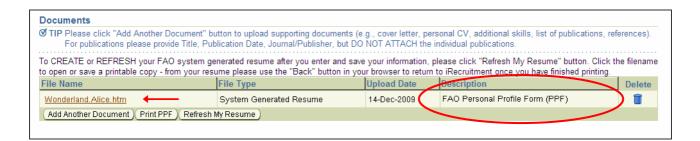
#### 3.2 View the PPF

Upon clicking the Refresh My Resume button the following screen will be displayed. Click the button or the link Return to Applicant Page to return to your account.



Go to the **Personal Information** page and scroll down to the **Documents** section. A copy of your updated PPF will be displayed.

1. To view the PPF, click on the File Name link. A message prompt for File Download will ask if you would like to open or save the file.



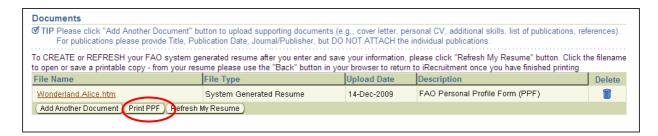
2. Choose Open to display your PPF.



PPF (partial view)



3. If you wish to generate a printable form, click the Print PPF button.



4. The printable form will be displayed. Use your Internet browser functions to save or print it. To return to your account close the document.



# 3.3 Guidelines

There are guidelines available for applicants on the iRecruitment site. You can access these from any section of your iRecruitment account by clicking the Guidelines for Applicants button .



# 4.0 Search for vacancies and Apply

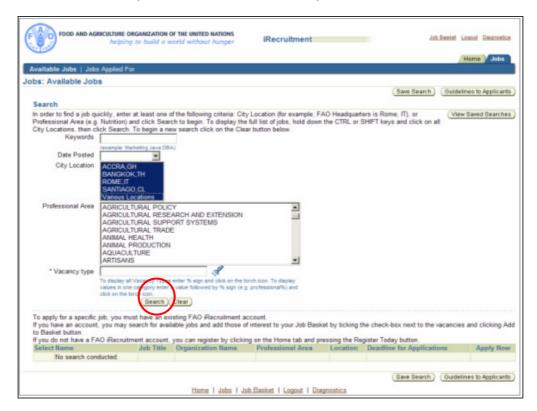
# 4.1 Search for vacancies

Once you have completed all required information under "My Account" you can search for a vacancy and apply.

1. Click the Jobs tab on your iRecruitment Home page.

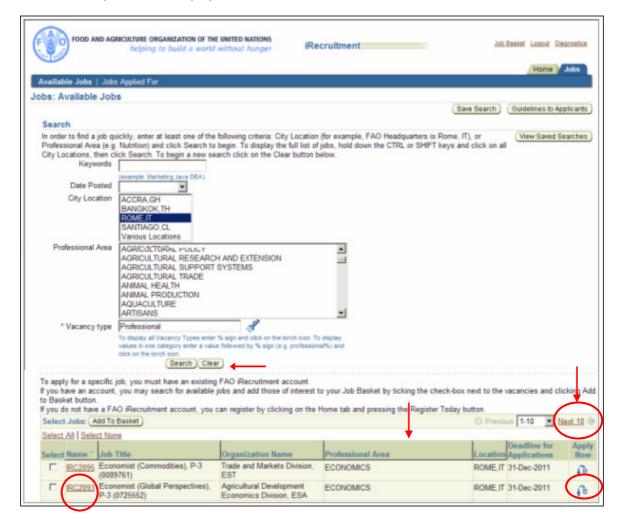


2. The **Available Jobs** screen will be displayed. To view all available vacancies hold down the **CTRL** key and click on all values for City Location. Then click the Search button.



3. If you wish to restrict your search, choose other parameters such as Professional Area or Date Posted and click the Search button. A list of available vacancies matching your selection will be displayed.

- 4. Before starting a new search, click the Clear button.
- 5. If you wish to re-order records within a column, click on the green column title.
- 6. If you wish to display more vacancies, click the link Next 10.



# 4.2 Apply to a Vacancy

To apply for a vacancy (see previous screenshot) either select the vacancy and click the relevant icon , or click the file name (IRCxxxx) to display the vacancy details and then the Apply Now button, as shown below.



There are three steps to follow: Review Account, Additional Information and Submit Application.

#### **Review Account**

You may review your account details and also update any required information. Use the brown links provided at the top of the screen to move quickly to the different sections of this page.

Once you have reviewed your details, click the Next button.



#### **Additional Information**

Please enter the required information for References.

#### Additional Information screen



# **Submit Application**

Click the Finish button to submit your application.

Submit Application screen

FOOD AND AGRICULTURE ORGANIZATION OF THE UNITED NATIONS helping to build a world without hunger

Review Account Additional Information Submit Application

Review Application: IRC2066

Cancel Back Step 3 of 3: Submit Application Finish

By clicking on the "Finish" button, I certify that the statements made by me are true and complete to the best of my knowledge and belief. I understand that any false statements or omission to provide any information required in this form may provide grounds for the withdrawal of any offer of appointment or other actions, including dismissal, if an appointment has been accepted.

Cancel Back Step 3 of 3: Submit Application Finish

Home | Jobs | Job Basket | Home | Logout | Diagnostics

A confirmation that you have submitted your application will be displayed on top of the screen. Please note that you will not receive an email notification of your application.



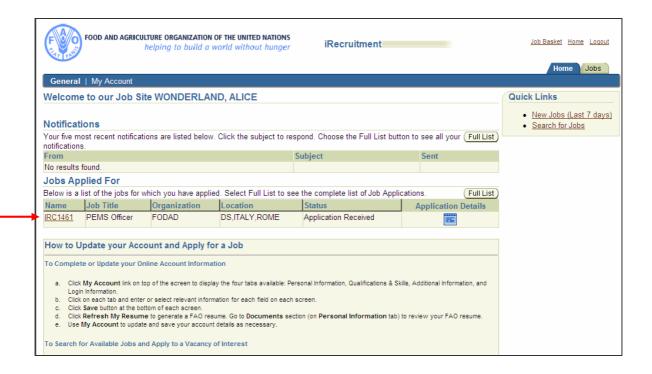
Changes can be made to your online profile at any time. However, when you make a change it will be visible to the hiring managers for all positions for which you have applied.



Copyright (c) 2006, Oracle. All rights reserved

If you apply for more than one position, you can upload specific cover letters in your **Documents** section, highlighting your specific skills, experience or motivation for the post. Please indicate on the title of the document the number of the vacancy announcement to which it refers.

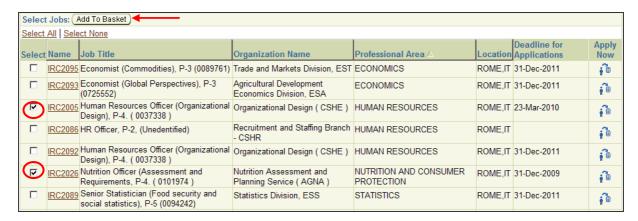
This completes your application. Click the Home tab to return to your iRecruitment Home page. The section **Jobs Applied For** will display your application as shown below.



# 4.3 Job Basket

There is a functionality in iRecruitment which allows you to select one or a number of vacancies and apply later called "Job Basket".

- 1. Click the Jobs tab on your iRecruitment Home page to search for vacancies (see Section 4.1).
- 2. Enter your selection parameters and click the Search button. The list of available vacancies matching your selection will be displayed.
- 3. Tick the checkbox next to the jobs you are interested in and click the (Add To Basket) button



A message will confirm that the selected jobs have been added to your job basket.



Click the Job Basket link at the top or bottom of the screen to view your Job Basket.



5. Select the job you would like to apply to and click the **Apply Now** icon





FAO Employees can also apply from the FAO website; however, they will have access only to vacancies that have been published as External. There is no access to Internal Vacancies from the FAO Employment website.

If you need help, or have queries, please contact: IRECRUITMENT@FAO.ORG