CALL FOR EXPRESSIONS OF INTEREST

Developer: User Experience Design

Vacancy No. IRC3942

Deadline for Applications: 17 March 2016

Duty station: Rome, ITALY

Expressions of Interest for the Evaluation

The FAO Information Technology Division (CIO) is seeking Expressions of Interest (EOIs) from qualified user experience designers to work in agile software development teams to develop compelling User Experience and great User Interfaces.

Suitable candidates a strong portfolio of work that demonstrates the ability to solve design problems with a human-centred design approach.

Tasks and responsibilities:

Under the overall direction of the Senior Software Development Officer, and the day to day management of the software development technical team leader, they will perform the following duties with respect to information systems:

- Participate in an agile software development team building high quality and effective software products that deliver real business in the shortest time.
- Design and develop simple but effective user experiences solutions
- Work through design problems and put forward solutions that consider both the user's need and the business goals ensuring user experience consistency, coherency and compliance with appropriate organizational standards
- Analyse users, their profiles and needs and define use cases in order to align solutions with the job that users need to get done.
- Ability to paper sketch, develop low/high fidelity prototypes and mock-ups with ability to present cohesive design approaches to a non-design audience including business, product and technology teams
- Define navigation paths, user interactions and workflows defining user personas and relevant use cases in order to align solutions with the job that users need to get done
- Work on end-to-end projects performing also usability testing and verification
- Ensure user experience consistency, coherency and compliance with appropriate organizational standards.
- Participate in defining, implementing and mainstreaming best practices in the area of user experience and interface design across software development teams.
- Other related duties as necessary.

Key performance indicators	
Expected Outputs: - Documented design of user experience. - Agreed low-fidelity, wireframe and mock-ups.	Required Completion Date:

- Agreed documented navigation paths, user interactions and workflows. - Analysis of usability testing with recommendations. - Defined, adopted and continuously improved body of user experience best practices	

Candidates should meet the following requirements:

Minimum Requirements

- At least 2 years of experience developing user experience and/or interface design for software products.
- Demonstrable ability to design effective user experience solutions.
- Ability to communicate design effectively.
- Experience working in software development teams.
- Strong knowledge of prototyping and design tools.
- Some knowledge of HTML, CSS & JavaScript
- University degree in visual/graphical/functional design, communication, computer science or closely related discipline.
- Working knowledge of English

Competencies

- Results Focus
- Teamwork
- Communication
- Building Effective Relationships
- Knowledge Sharing and Continuous Improvement

Technical/Functional Skills

- Knowledge of iterate design tools and techniques including wireframes, task flows, use cases, mock-ups, and prototypes
- Ability to conduct usability tests.

Selection criteria

- Length of experience in user experience design
- Depth of knowledge of design and prototyping tools (e.g. Adobe suite, Adobe XD, Axure, Sketch, Omnigraffle)
- Quality of user experience solutions developed.
- Ability to clearly communicate design.
- Ability work in an agile software development team.

Additional Information

FAO seeks gender, geographical and linguistic diversity in its staff and international consultants in order to best serve FAO Members in all regions.

All candidates should adhere to FAO values of Commitment to FAO, Respect for All and Integrity and Transparency.

How to apply

All applications are to be made through FAO's **iRecruitment** system. Click on the link below to access **iRecruitment**, complete your online profile and apply for this Call for Expression of Interest.

http://www.fao.org/employment/irecruitment-access/en/

In order for your application to be properly evaluated, please ensure that all sections of your iRecruitment account are completed. Incomplete applications will not be evaluated.

If you need help, or have queries, please contact: **iRecruitment@fao.org**