Food and Agriculture Organization of the United Nations

Vacancy Announcement Nₒ: IRC4199

Position Title:	Information Technology Officer (Digital Innovation)	**Grade Level:** **Duty Station:**	P-3 Italy, Rome
Organizational Unit:	Office of Chief Information Officer, CIODD	**Duration *:** **Post Number:**	Fixed term: 2 years (with possibility of extension) 1012630
		CCOG Code:	1A05

The length of appointment for internal FAO candidates will be established in accordance with applicable policies pertaining to the extension of appointments

Organizational Setting
The Information Technology Division (CIO) is responsible for all IT activities within the Organization.

The IT Division performs on behalf of the Organization the following critical roles: defining FAO IT policies and providing strategic advice on IT architecture and standards, governance, policy and operational matters while monitoring organizational compliance; defining the mechanisms for managing FAO's information and data; protecting FAO's information assets and ensuring confidentiality, integrity and availability; ensuring provision of IT services that are core for the Organization's global operations and supporting the information and business processes; coordinating organization-wide IT activities in order to reduce duplication and fragmentation and to increase integration of information data, systems and platforms, mobilizing IT resources from across the Organization.

Reporting Lines
The Information Technology Officer reports to the Senior Information Technology Officer, Customer Relationships.

Technical Focus
Innovation processes, partnership work, and acceleration of solutions.

Key Results
Perform activities related to the design, development, implementation, deployment, quality assurance, documentation and operation of ICT products, Technology, Systems and/or Applications

Key Functions
- Performs one or more activities relating to the ICT product, technology, system or application life cycle: (a) business needs; (b) requirements definition; (c) ICT solution options; (d) IT solution design; (e) implementation and testing; (f) deployment; (g) documentation; (h) support and maintenance, according with CIO's policy, standards and procedures;
- Identifies, assesses and manages ICT operational risks proposing mitigation activities and submitting ICT risk information;
- Participates in the definition of the overall programme of work, ensuring its consistency with the overall strategic vision and enterprise architecture;
- Contributes to service improvement programs and initiatives to ensure the Division is well placed to challenge existing business needs and contributes to introduce change to create improvement opportunities;
- Monitors, audits and reports on service performance to identify and address areas of risk; ensures compliance with agreed service-level expectations. Contributes to periodic reviews and updates of the strategic vision to ensure it is relevant and up-to-date;
- Liaises with relevant CIO teams that provide input to the programme of work to ensure that the programme is in line with overall CIO direction and processes;
- Produces status reports, author documentation and prepares presentations for management.

Specific Functions
- CoordinateS CIO's Digital Innovation activities in FAO, working horizontally across diverse business units and geographic zones, and including oversight of corporate initiatives to identify and prioritise innovation activities.
- Monitors projects and ensures priority on the FAO innovation portfolio including the establishment of clear, streamlined work processes that support these projects and support new and upcoming projects with strong

innovation elements;
- Innovates and tests new ideas for digital services and products in collaboration with FAO business units;
- Identifies opportunities for innovation by both identifying areas where value can be delivered to internal clients and understanding the partnership opportunities with external commercial or non-commercial organizations that can support and accelerate innovation.
- Assesses projects and processes to discover opportunities to use digital technologies to measure, enhance and streamline work;
- Understands the needs of all parts of a geographically dispersed team and recommends decisions on what requests need to be prioritized, who should execute the requests and what level of design support is needed to fulfil the request.
- Maintains and updates FAO product brands and the main Innovation brand identity including the update to brand guidelines and brand assets and advising product leads on design best practices especially with digital platforms and applications;
- Act as a bridge between CIO technical team and FAO business units in order to leverage resources to ensure that new ideas can be implemented, sustained and ready to scale;
- Liaise with the Partnerships, Communications and Events teams and uses design to bring about more efficient and clear modes of articulating the work we do so we can leverage new and existing partners and showcase the value of our innovation work;
- Perform other duties as required.

_____

CANDIDATES WILL BE ASSESSED AGAINST THE FOLLOWING

Minimum Requirements
- Advanced university degree in Computer Science, Information Technology, Engineering or a related field.
- Five years of relevant experience in innovation on information technology roles, including hands-on experience of identifying requirements and developing IT solutions, and involvement in using IT to support capacity building in the Field, including at least one year of experience in primarily business-facing roles
- Working knowledge of English, French or Spanish and limited knowledge of one of the other two or Russian, Arabic, or Chinese

Competencies
- Results Focus
- Teamwork
- Communication
- Building Effective Relationships
- Knowledge Sharing and Continuous Improvement

Technical/Functional Skills
- Work experience in more than one location or area of work, particularly in field positions is desirable
- Extent and relevance of experience in roles related to IT strategy, governance and innovative use of IT in the Field.
- Extent and relevance of experience of building relationships with business units.
- Demonstrated ability to draft clear and concise reports in English and to communicate complex technical information to non-technical colleagues in a simple manner.

_____

Please note that all candidates should adhere to *FAO Values of Commitment to FAO, Respect for All and Integrity and Transparency.*

_____

ADDITIONAL INFORMATION
- All candidates should possess computer/word processing skills
- Your application will be screened based on the information provided in your iRecruitment online profile (see "*How to Apply*"). We strongly recommend that you ensure that the information is accurate and complete including employment record, academic qualifications and language skills
- Please note that FAO will only consider academic credentials or degrees obtained from an educational institution recognised in the IAU/UNESCO list
- Other similar positions at the same level may be filled from this vacancy notice and the endorsed candidates will be considered for the Employment Roster for a period of 2 years
- Candidates may be requested to provide performance assessments

_____

REMUNERATION
A competitive compensation and benefits package is offered. For information on UN salaries, allowances and benefits, click on the following link: http://www.un.org/Depts/OHRM/salaries_allowances/salary.htm

HOW TO APPLY

To apply, visit the iRecruitment website at http://www.fao.org/employment/irecruitment-access/en/ and complete your online profile. Only applications received through iRecruitment will be considered.

Candidates are requested to attach a letter of motivation to the online profile.

Vacancies will be removed from iRecruitment at 23:59 Central European Time (CET) on the deadline for applications date. We encourage applicants to submit the application well before the deadline date.

If you need help, or have queries, please contact: iRecruitment@fao.org

FAO IS A NON-SMOKING ENVIRONMENT