

## ADDITIONAL EMERGENCY INFORMATION

### ANTI –POISON CENTRES (Centro Anti-Veleni)



- Policlinico University Hospital Umberto I  
Tel: 06 49978000
  - Policlinico Gemelli Tel: 06 3054343
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- Child Emergencies Tel: 114
  - Alcoholics Anonymous  
English Group Tel: 06 4742913  
Italian Group Tel: 06 6636620
  - Samaritans Tel: 800 86 00 22

## PRIVATE HOSPITALS

Please remember that private hospitals do not have emergency rooms, but some are open 24 hours. In case it is a life-threatening emergency, call **118**. If it is less urgent, you can choose a private hospital if you wish. Please do, however, try to contact your physician first. Here is a selection of private hospitals:

### Salvator Mundi International Hospital

Viale delle Mura Gianicolensi 67, 00152 Rome  
Tel: 0800 402323 (toll-free)  
Tel: 06 588 961

### Rome American Hospital

Via Emilio Longoni 69, 00155 Rome  
Tel: 06 22551

### Aurelia Hospital

Via Aurelia 860, 00165 Rome  
Tel: 06 664921

### Casa di Cura Mater Dei

Via Antonio Bertoloni 34, 00197 Rome  
Tel: 06 802 201

### Clinica Villa Mafalda

Via Monte delle Gioie 5, 00199 Rome  
Tel: 06 860 941

### Casa di Cura Pio XI

Via Aurelia 559, 00165 Rome  
Tel: 06 664941

## PRIVATE AMBULANCES

If you would like to request an ambulance with a doctor on board, call the private ambulances of Croce Verde, Croce Bianca or Croce Rosa. They will take you to the hospital of your choice unless it is a life-threatening emergency. You will be required to pay for this service!

Green Cross (Croce Verde)	Tel: 06 24302222
White Cross (Croce Bianca)	Tel: 06 8181011
Pink Cross (Croce Rosa)	Tel: 800531722

## PHARMACIES

It is advisable to become familiar with the pharmacies nearest your residence prior to an emergency. Roman pharmacies adhere to usual opening and closing times. However, there are always pharmacies open 24 hours a day on a rotation basis. The location of the nearest night and weekend pharmacy is posted outside all pharmacies (*Farmacie Notturme di Zona*).



Pharmacies close to FAO HQ:

### Farmacia Santa Sabina

Viale Aventino 78, 00153 Rome  
Tel: 06 574 3623

### Farmacia Cestia

Viale della Piramide Cestia 19B, 00153 Rome  
Tel: 06 574 3895

## DOCTORS

We encourage all employees residing in Rome to identify a personal physician. While the FAO Medical Service does not recommend specific physicians or dentists, a list of general and specialized physicians commonly used by FAO staff can be found on the medical service's website.

<http://intranet.fao.org/csd/csdm/home/>

You can also obtain this information directly through the FAO Medical Service.

The Medical Service also provides a Walk-in Clinic, which offers primary care/family physician service for staff members and their dependents covered by Vanbreda medical insurance. The service is also available to consultants, subscribers, TAPs and volunteers covered by De Besi insurance.

To make an appointment, call (06570) ext 53577, or stop by the Medical Service reception desk.



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# Medical Emergency Numbers and Hospitals



## FAO Rome

### Welcome to FAO and Rome

Whether you are living in Rome or are just visiting FAO and the Eternal City, we hope that this booklet will be useful should you need medical attention. From all of us in FAO Medical Service, we wish you a healthy time in Rome.

## EMERGENCY NUMBERS in FAO

In an emergency, dial the following numbers from any telephone in the building:

<b>Medical</b>	<b>30</b>
<b>Fire</b>	<b>33</b>
<b>Security</b>	<b>35</b>

FAO Medical Service is located in Building B, 1st floor (next to the elevators at the top of the main marble staircase).

Opening times are Monday through Friday, 8.30 to 17.00.

## EMERGENCY NUMBERS in Rome

Outside FAO premises, the following emergency numbers apply throughout all of Italy. These national emergency numbers can be dialed from public phones free of charge:

<b>Police (Carabinieri)</b>	<b>112</b>
<b>State Police (Polizia)</b>	<b>113</b>
<b>Fire (Vigili del Fuoco)</b>	<b>115</b>
<b>Ambulance</b>	<b>118</b>

## EMERGENCY ROOMS (Pronto Soccorso)

Emergency rooms are found in **public hospitals only!** These numbers are listed below. Private hospitals **do not** have emergency rooms. The ambulance (**118**) will take you to the nearest emergency room. If you do not need an ambulance, you should drive or take a taxi (Tel: 06 4157 or 06 3570 or 06 6645). Please try to familiarize yourself with the route before an emergency situation arises.

Follow the **PRONTO SOCCORSO** signs near the hospital to guide you to the emergency entrance.



## EMERGENCY NUMBERS OF INSURANCE PLAN PROVIDERS

**Vanbreda:**  
Toll-free number 00800 0321 7682 (inside Italy)

**De Besi-Di Giacomo:**  
For hospitalization and 24-hour assistance call toll-free 800 069 115 (inside Italy)

## EMERGENCY ROOMS (24 hrs.) in PUBLIC HOSPITALS

### Rome Centre:

#### Policlinico Umberto 1

Viale Policlinico 155, 00161 Rome  
(Bologna/Nomentano)  
Tel: 06 49971



Poison Centre tel: 06 49978000

#### San Giovanni Addolorata Hospital

Via dell'Amba Aradam 9, 00184 Rome (San Giovanni)  
Tel: 06 77051

#### Fatebenefratelli

Isola Tiberina  
Via di Ponte Quattro Capi 39, 00186 Rome  
Tel: 06 68371

#### Bambino Gesù (Children's hospital)

Piazza Sant'Onofrio 4, 00165 Rome (Monteverde)  
Tel: 06 68591

#### Ospedale Nuovo "Regina Margherita" (not 24hrs.)

Poliambulatory (Guardia Medica e Turistica)  
– For minor emergencies only  
Via Morosini 30, 00153 Rome (Trastevere)  
Tel: 06 77301

#### San Gallicano Hospital (not 24 hrs.) (Dermatology)

Via di San Gallicano, 25/A, 0015 Rome (Trastevere)  
Tel: 06 585431

#### G. Eastman Dental Hospital (not 24 hrs.)

Viale Regina Elena 287/B, 00198 Rome (Bologna)  
Tel: 06 77301

### Rome North:

#### Policlinico Agostino Gemelli

Largo Agostino Gemelli 8, 00168 Rome  
Tel: 06 30151



Poison Centre tel: 06 305 4343

#### San Pietro Hospital

Via Cassia 600, 00189 Rome (Cassia)  
Tel: 06 33581

#### Sant' Andrea Hospital

Via di Grottarossa 1035/1039, 11089 Rome (Labaro)  
Tel: 06 33771

#### San Filippo Neri Hospital

Via Giovanni Martinotti 20, 00135 Rome (Trionfale)  
Tel: 06 33061

#### Ospedale Oftalmico di Roma (Ophthalmology)

Piazzale degli Eroi 11, 00136 Rome (Prati)  
Tel: 06 68352621

### Rome East:

#### Policlinico Casilino

Via Casilina 1049, 00169 Rome (Torre Maura)  
Tel: 06 231 881

#### Ospedale G. Vannini

(Formerly known as Figlie di San Camillo)  
Via di Acqua Bullicante 4, 00177 Rome (Tor Pignattara)  
Tel: 06 242911

### Rome West:

#### Hospital San Camillo-Forlanini

Via Portuense 332A, 00151 Rome (Monteverde)  
Tel: 06 58701

#### Spallanzani Hospital (not 24 hrs.) (Tropical Medicine and Malaria)

Via Portuense 292, 00149 Rome  
Tel: 06 551701

### Rome South:

#### S. Eugenio Hospital (specializing in burns)

Piazzale dell'Umanesimo 10, 00144 Rome (EUR)  
Tel: 06 51001

#### Policlinico Tor Vergata

Viale Oxford, 81, 00133 Rome (Tor Vergata)  
Tel: 06 20901

#### Centro Traumatologico Ortopedico

#### C.T.O. "Andrea Alesini"

(Orthopedics & Neurosurgery)  
Via S. Nemesio 21, 00145 Rome (San Paolo)  
Tel: 06 51001

In case you cannot reach an Emergency Room but need the urgent visit of a doctor at home, call **118** and ask for the *Guardia Medica Permanente* (doctor on call) or *Guardia Ostetrica Permanente* (midwife on call).