

Instructions for Users Experiencing Excel Issues

For some users, Forms Controls (FM20.dll) are no longer working as expected after installing December 2014 updates. Issues are experienced at times such as when they open files with existing VBA projects using forms controls, try to insert a forms control in to a new worksheet or run third party software that may use these components.

You may receive errors such as:

"Cannot insert object" "Object library invalid or contains references to object definitions that could not be found"

Additionally, you may be unable to use or change properties of an ActiveX control on a worksheet or receive an error when trying to refer to an ActiveX control as a member of a worksheet via code. Steps to follow after the update:

To resolve this issue, you must delete the cached versions of the control type libraries (extender files) on the client computer. To do this, you must search your hard disk for files that have the ".exd" file name extension and delete all the .exd files that you find. These .exd files will be re-created automatically when you use the new controls the next time that you use VBA. These extender files will be under the user's profile and may also be in other locations, such as the following:

C:\Users\[user.name]\AppData\Local\Temp\Excel8.0\MSForms.exd

C:\Users\[user.name]\AppData\Local\Temp\VBE\MSForms.exd

C:\Users\[user.name]\AppData\Local\Temp\Word8.0\MSForms.exd

After applying the changes, please restart your computer.

Microsoft is currently working on this issue. Watch the blog for updates.