

Influencing policy processes

Lessons from experience

by

Materne Maetz

Policy Assistance and Resources Mobilization Division

Jean Balié

Agricultural Development Economics Division

The designations employed and the presentation of material in this information product do not imply the expression of any opinion whatsoever on the part of the Food and Agriculture Organization of the United Nations (FAO) concerning the legal or development status of any country, territory, city or area or of its authorities, or concerning the delimitation of its frontiers or boundaries. The mention of specific companies or products of manufacturers, whether or not these have been patented, does not imply that these have been endorsed or recommended by FAO in preference to others of a similar nature that are not mentioned. The views expressed in this information product are those of the author(s) and do not necessarily reflect the views of FAO.

ISBN 978-92-5-105984-5

All rights reserved. Reproduction and dissemination of material in this information product for educational or other non-commercial purposes are authorized without any prior written permission from the copyright holders provided the source is fully acknowledged. Reproduction of material in this information product for resale or other commercial purposes is prohibited without written permission of the copyright holders. Applications for such permission should be addressed to:

Chief
Electronic Publishing Policy and Support Branch
Communication Division
FAO
Viale delle Terme di Caracalla, 00153 Rome, Italy
or by e-mail to:
copyright@fao.org

FOREWORD

The dynamism of the rural sector has been a major contributor to overall growth in most developing countries, and experience shows that policy is a key ingredient for the emergence of a vibrant rural economy. The observed patterns in agricultural and rural development are more often than not the result of institutional differences among countries. This is especially true in their political systems, particularly in the way the policy process and its ownership structure, and the depth and extent of stakeholder participation, are set. This book reviews the strengths and weaknesses in the ways policy assistance has been delivered to developing countries by multilateral and bilateral development agencies. The book also draws lessons on good practices that can contribute to improving the effectiveness of policy assistance.

The current context of high food prices calls for renewed attention to agriculture and other food related sectors and activities. Beyond the immediate emergency support that needs to be given to the most affected populations, whether they are poor urban dwellers or agricultural smallholders, policy frameworks for agriculture and rural development need to be reconsidered in order to attract more investments for increased and sustainable food production in the medium- and long-terms that will improve the livelihoods of the neediest sections of the population. How to support accelerated policy processes that will facilitate the adaptation of agriculture and the rural economy to new conditions such as higher food and energy prices has now become a priority challenge for all.

As more attention has been traditionally given to "what is the best advice for countries", there is very little consolidated experience available in the literature on "how to influence policy processes more effectively". As a result, individual policy experts have to rely primarily on their personal experience to determine the best way to operate in their advisory work.

This book is based on a major review of experiences and knowledge that was undertaken under the umbrella of the FAO-Netherlands Partnership Programme (FNPP), with a view to identify and promote best practices in policy assistance.

For organizations like the Food and Agriculture Organization of the United Nations (FAO), which are knowledge organizations whose wealth resides in the expertise of its staff and which have very limited resources to act directly in the field, policy assistance is a core activity. It is one of the services most requested by FAO Members. As a strategic entry point for influencing the way governments are using their resources and those they obtain from their partners, policy assistance is essential to the work that FAO has been undertaking to achieve the objectives it set at the time of its establishment more than 60 years ago: to raise levels of nutrition, improve agricultural productivity, better the lives of rural populations and contribute to the growth of the world economy. Effectiveness of its policy assistance work is therefore of utmost importance to FAO. This is the prime reason why this review and analysis of experiences were undertaken.

In trying to establish good practices, this book did not limit its scope to reviewing FAO's experience and that of other organizations working in the area of agriculture and rural development. The review team also consulted with other partners that work in different sectors, thus generating conclusions that can be useful to a broad range of agencies providing policy assistance.

It is hoped that this book will constitute a significant contribution to an improved approach to and management of policy assistance at all levels: international, regulatory frameworks and international agreements or commitments; regional, concerted or common policies; and national, appropriate strategies and policies that are also reflected at the local level.

José M. Sumpsi
Assistant Director-General
Technical Cooperation Department
Food and Agriculture Organization of the United Nations

BLANK

ACKNOWLEDGEMENTS

This book would not exist without the FAO-Netherlands Partnership Programme (FNPP). The authors would therefore like to express their gratitude to The Netherlands and to the Food and Agriculture Organization of the United Nations (FAO) which, in establishing their partnership, allowed the authors to conduct this lesson-learning exercise on policy assistance and thus paved the way for this book.

The authors are very indebted to a group of people, each of whom played a critical role in assembling the material used in this book and worked as a team:

- Huyen Tran and Mariana Aguirre, who were involved at an early stage of the project, the former
 producing an extensive review of the literature on policy assistance and policy process, and the
 latter collaborating with Jean Balié in developing the analytical framework for the country case
 studies. Mariana also courageously reviewed thousands of FAO projects to identify those of a
 policy nature and then assembled the information needed to regroup them in categories.
- The eleven consultants who produced the country case studies that constituted the backbone of the final synthesis: Angola and Burundi by Frédéric Dévé, Argentina by George Kerrigan, Bangladesh by Kok Chew Lai, Cambodia by Lokendra Poudyal, Libya by Mouldi Zouaoui, Morocco by Brahim Amouri, Poland by Jurek Michalak, Saint Lucia by Yves Renard, Serbia by Tanya Alfredson, Sierra Leone by Jawara Fatoumata and South Africa by Colin McCarthy.
- Alejandra Gonzalez, also a consultant, surveyed the World Bank, the International Monetary Fund (IMF), UNICEF, the Canadian Agency for International Development (CIDA) and the United States Agency for International Development (USAID) and provided us with well-appreciated advice at critical stages of the process.
- Guenther Hemrich and Georg Bokeloh, the two facilitators whose role, as in any process, was
 absolutely crucial in achieving the expected results during the two workshops that gathered the
 whole team in August 2006 to develop the analytical framework and the guidelines for the case
 studies and in April 2007 to validate the synthesis.

The authors also wish to warmly thank Coumba Dieng, Mafa E. Chipeta, Masa Kato and Kostas G. Stamoulis, who reviewed the first draft and provided us with very useful comments and valuable suggestions for improvements. Coumba also played a central role in organizing the two workshops. Special thanks go to Jacques Vercueil who, in addition to his continuous support, was central to the design of the approach used for the study and conceived an elaborated method to select the case studies among hundreds of FAO policy projects.

Sincere gratitude also goes to numerous other colleagues in FAO and elsewhere, who contributed to this work through their participation in discussions, facilitation and other support, as well as to all of those outside of FAO who were met during the survey.

Special thanks go to Brett Shapiro, our talented editor who not only significantly contributed to making this text more reader-friendly but also questioned some elements of content to help maintain the same quality throughout the book.

Finally, we would like to thank Orietta Paci and Paola Landolfi for their continuous support for the publishing as well as other administrative and logistical arrangements, and Ana Maria Galván for giving to this document its final form.

The authors

BLANK

Contents

	EWORD) DGEMENTS	
		SUMMARY	
		RONYMS	
1		GROUND AND OBJECTIVE	
2		EFINITIONS	
3	METH	OD OF ANALYSIS	
	3.1	Survey of Agencies	
	3.2	Case Studies	6
4	MODA	LITIES OF POLICY ASSISTANCE	
	4.1	Policy Assistance at Global and Regional Levels	
	4.1.1	The influence of research	. 12
	4.1.2	Other means of influencing policy at the global and regional levels	. 13
	4.2	Policy Assistance at the National Level	. 14
	4.3	Means of influencing policy at the national level	. 14
	4.4	Future Trends in Policy Assistance	
	4.5	Conclusions and Lessons on Modalities	
5	MAIN F	FINDINGS AND LESSONS	
	5.1	Global, Regional and National Context	
	5.1.1	The international context as driving force of policy change	. 18
	5.1.2	The national context: a complex arena	
	5.2	Policy Assistance Process	
	5.2.1	Establishing trust and a stable relationship	
	5.2.2	Communication is key	
	5.2.3	Investing in policy intelligence, diagnosis and follow-up	. 38
	5.2.4	Facilitating participatory interactions	
	5.2.5	Targeting key stakeholders	
	5.2.6	Creating ownership	
	5.2.7	Timeliness and time matter	. 44
	5.2.8	Capacity-building is central to policy assistance	. 45
	5.2.9	Implications	. 46
	5.3	Expertise	. 47
	5.3.1	A multidisciplinary team with technical and "soft" skills	. 47
	5.3.2	Mobilizing high-level technical capacity	. 49
	5.3.3	Building on credibility and reputation	
	5.3.4	Implications	. 50
	5.4	Management and Coordination	. 52
	5.4.1	Good design	
	5.4.2	Operation of policy assistance interventions	. 54
	5.4.3	Internal organization of the policy assistance provider	
6	CONC	LUSIONS	. 57
	RENCE		
BIBLI	OGRAF	PHY	. 60
Anne		Angola – Support to a Decentralized Land Management Programme	
Annex II		Argentina – Strengthening of the National CODEX Committee	. 65
Anne	x III	Bangladesh - Developing a Plan of Action for Implementation of the National Agricult	
		Policy	. 68
Anne		Burundi – Defining a Rural Credit Policy	. 73
Anne	x V	Cambodia – Capacity Building of Professional Agricultural Organizations and Local	
		Rural Development Institutions/Assessment and Localization of the Millennium	
		Development Goal on Reducing Poverty and Hunger	
Anne		Libya – National Seed Program – Preparatory Assistance	
Anne	x VII	Morocco – Support to the General Agricultural Development Council	. 83

Annex VIII	Poland – Polish Rapeseed Sector Review	. 86			
Annex IX Annex X	Saint Lucia – Assistance in National Fisheries Legislation	. 90			
7	Program of Serbia	. 94			
Annex XI Annex XII	Sierra Leone – Agriculture Sector Review and Agriculture Development Strategy South Africa – Formulation of an Integrated Food Security and Nutrition Programme i South Africa	n			
Annex XIII	Enhancing the Effectiveness of Policy Assistance: Analytical Framework for Country	102			
AIIICX AIII	Case Studies	105			
List of diagrams, tables and boxes					
	ne National Context				
Diagram 2: M	ain factors determining the policy climate and the occurrence of policy windows	. 21			
Table 1: Ove	rview of the case studies	9			
	eria of adequacy				
Box 1:	Schematic Policy Process	4			
Box 2:	UNICEF and advocacy				
Box 3:	Field-level pilots	. 15			
Box 4:	How research institutes can influence policy				
Box 5:	Implications for organizations providing policy assistance				
Box 6:	Policy assistance in the fisheries sector in the Caribbean				
Box 7:	The influence of international agreements on policy				
Box 8:	Policy windows				
Box 9:	Understanding the positions of interested parties				
Box 10:	Implementing recommendations that are not priorities				
Box 11:	Capacity for policy implementation in Bangladesh				
Box 12:	Types of National Contexts				
Box 13:	Role of institutions				
Box 14:	The role of the policy champion				
Box 15:	Close cooperation for ownership in Morocco				
Box 16:	Empowering farmers through policy assistance: the USAID experience				
Box 17:	Composition of the team in Bangladesh				
Box 18:	Drivers of Change				
Box 19:	Negotiation skills				
Box 20:	FAO-Netherlands Partnership Programme (FNPP)				
Box 21:	Evaluation and quality control at the World Bank	. 54			

EXECUTIVE SUMMARY

A large body of literature has been developed, both within the Food and Agriculture Organization of the United Nations (FAO) and elsewhere, on analytical approaches and tools that can be used for formulating policies in agriculture, rural development and food security. However, the literature available on best practices for providing policy assistance and effectively influencing national policy processes is insufficient to guide those who help countries shape their policies to ensure that their advice has a good chance of being adopted by governments. Experts typically only rely on their individual experience about ways to influence policy and policy processes and concentrate more on the technical aspect of their work. As a result, a considerable number of policy assistance recommendations do not really translate into policy change or modified development programmes and the advice ends up locked in policy reports or briefs read only by a small number of people.

To address these issues, in the context of the FAO-Netherlands Partnership Programme (FNPP) the authors have coordinated a major learning exercise to identify which factors lead to success and failure in providing policy assistance to member countries and to identify widely-applicable lessons and best practices that can improve the effectiveness of policy assistance. The focus of this exercise is on providing assistance at the national level; global- or regional-level assistance is only briefly discussed when it contributes to national-level processes.

This qualitative study is based on a review of existing literature, an in-depth review of 12 FAO policy assistance projects and consultation with 25 agencies conducting policy assistance activities.

There are many approaches for providing policy assistance and most projects use a combination of approaches. Policy assistance effectiveness largely depends on how this combination of approaches is used to influence the national policy process and the extent to which the right expertise is mobilized.

It is critical to conduct a careful assessment of the national context within which the assistance is provided. This context is determined by the: (i) nature of the policy climate; (ii) political will and commitment to change; (iii) conflicting interests and views of stakeholders, including development partners; and (iv) national capacity to organize the policy debate and turn its results into action. This assessment ideally should be conducted on a continuous basis by the agency, or group of agencies, providing policy assistance. It provides the basic national policy intelligence from which policy windows can be identified and on the basis of which it is possible to design an effective strategic policy assistance process.

Because policy is a continuum of formulation, implementation, evaluation and adjustment of measures, it is of paramount importance that the policy assistance process follow a strategic design and consider human factors (e.g. communication, participation, ownership, timing and capacity-building). Policy assistance cannot be limited to providing technical or analytical inputs to the national process, but has to be designed to influence the way this process unfolds.

Political will to change policies is essential for effective policy assistance, but there are many cases where this political will has to be generated. These are difficult situations where the agency and the government are not in agreement and continued efforts are needed to negotiate and persuade the government to change its views to allow the possibility of jointly developing and modifying policies to make them more effective (FAO 2001). Identifying drivers of change and leadership methods and conducting advocacy and capacity-building for government and stakeholders can help generate the will and a domestic constituency for change.

A key finding of this study is that influencing the policy process requires a focus not only on technical skills (e.g. economics, agriculture, forestry, trade, rural development, etc.), but also on "soft" skills such as sociology, political science, negotiation, facilitation, consensus-building and conflict resolution. Facilitation requires neutrality in cases where the conditions are favourable to change. In less favourable conditions, advocacy and alliance-building may be needed. Stakeholders with the power to block progress must be identified and brought on board. Capacity-building should not focus

exclusively on technical and analytical topics, but also on the "soft" skills needed to design and manage the policy process, particularly negotiation skills.

To be effective, policy assistance requires credibility, as well as overarching concepts, models or pilots. It requires trust that can only be established from a long and stable relationship, and a strong reputation based on past successes that are tangible and credible. It is also helpful to have a continuous institutional presence in the country and good communication with national stakeholders before and during the policy assistance process. Capacity-building is important in policy assistance because it helps build trust, contributes to ownership and can offer a safe environment to discuss issues which are too sensitive to be discussed in a more formal setting.

Effective policy assistance also requires working with the right organization that has responsibility, credibility and leadership. Identifying national policy champions with expertise, authority, political skill and tenacity is also critical. Caution is needed to ensure that advice provided is not focused on the interest of the counterpart organization or the champion(s) but rather on that of the country as a whole.

The experts who provide policy assistance should be drawn from many disciplines and should combine sound technical and analytical skills with skills that cater to the "soft" aspects of policy work. Experts with a background in sociology and political science should therefore complement the profiles of economists, diplomats or agronomists, who are traditionally overrepresented in international agencies providing policy assistance such as FAO, the World Health Organization (WHO), the World Trade Organization (WTO), the World Bank and the International Monetary Fund (IMF). Moreover, the team should include a mix of national and regional or international experts. High-level technical and analytical expertise combined with considerable experience lends more strength and credibility to the advice given; however, high-level experts might also be overconfident and kill the process.

Policy assistance programmes must be managed in a flexible way to adapt to changing national conditions, priorities and needs. Administrative and financial procedures should allow for responsiveness to requests for assistance, rapid recruitment procedures and flexibility in budgets, programme duration and scheduling of delivery of inputs, while safeguarding proper use of resources. This can best be achieved by placing management of policy assistance programmes at the national level.

The lessons presented in this study pertain to a very complex, difficult and challenging area – policy change – that entails interaction between partners from different backgrounds, cultures, visions and interests. The study shows that process and expertise, and their effective and creative management, are critical factors in policy assistance effectiveness. It demonstrates the need for international and bilateral agencies to regard policy assistance in a new way: as an area where technical and analytical skills must be complemented – and sometimes preceded – by "soft" skills, such as facilitation and negotiation skills.

The question remains as to whether adopting the good practices identified in this study will be sufficient. This needs to be verified in practice and this study proposes several steps in that direction.

LIST OF ACRONYMS

AfDB African Development Bank

ASARECA Association for Strengthening Agricultural Research in Eastern and Central Africa

CGDA Conseil Général du Développement Agricole (Morocco)

CIDA/ACDI Canadian Agency for International Development

CIRAD Centre de Coopération Internationale en Recherche Agronomique pour le

Développement (France)

CSO Civil Society Organization

DAC/OECD Development Co-operation Directorate of the Organization for Economic Co-operation

and Development

DFID Department for International Development (UK)
DIE Deutsches Institut für Entwicklungspolitik (Germany)

EASYPol On-line Resources for Policy http://www.fao.org/tc/easypol/output/, FAO

EBRD European Bank for Reconstruction and Development

EC European Commission

EDRI Ethiopian Development Research Institute

EU European Union

FAO Food and Agriculture Organization of the United Nations

FNPP FAO-Netherlands Partnership Programme

FSP Fonds de Solidarité Prioritaire (Priority Solidarity Funds)
GRET Groupe de Recherche et d'Échanges Technologiques (France)
Deutsche Gesellschaft für Technische Zusammenarbeit (Germany)

IFAD International Fund for Agricultural Development

IFI International Financial Institutions

IFPRI International Food Policy Research Institute

IMF International Monetary Fund

IPPC International Plan Protection Convention

ITPGRFA International Treaty on Plant Genetic Resources for Food and Agriculture

MCC Millennium Challenge Corporation (USA)

MINUA Ministry of Urban and Environment Affairs (Angola)

MDGs Millennium Development Goals

NEPAD New Partnership for Africa's Development

NGO Non-Governmental Organization
ODI Overseas Development Institute (UK)

OECD Organization for Economic Co-operation and Development

OPM Oxford Policy Management

PROAGRI Agriculture Sector Programme (Mozambique)

PRS Poverty Reduction Strategy
PRSP Poverty Reduction Strategy Paper
SCA Seed Certification Agency (Bangladesh)
SPS Sanitary and Phytosanitary Agreement (WTO)
TCP Technical Cooperation Programme (FAO)
UEMOA Union Economique et Monétaire Ouest Africaine

UN United Nations

UNCTAD United Nations Conference on Trade and Development

UNDP United Nations Development Programme

UNESCO United Nations Educational, Scientific and Cultural Organization

UNICEF United Nations Children's Fund

USAID United States Agency for International Development (USA)

WECAFC Western Central Atlantic Fisheries Commission

WFP World Food Programme
WHO World Health Organization
WTO World Trade Organization