

# CODEX ALIMENTARIUS COMMISSION



Food and Agriculture  
Organization of the  
United Nations



World Health  
Organization

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Agenda item 7

ASIA23/CRD18  
Original language only

## JOINT FAO/WHO FOOD STANDARDS PROGRAMME

### FAO/WHO COORDINATING COMMITTEE FOR ASIA

#### Twenty-third Session

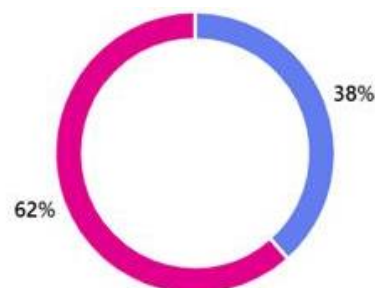
#### CCASIA23 SATISFACTION SURVEY ON REGIONAL COMMUNICATIONS

(Prepared by the Codex Secretariat)

1. CCASIA22 set a target that by CCASIA23 80% of Members surveyed would indicate timeliness, accessibility and quality of Codex regional communications “excellent” or “good”.
2. A short survey conducted to facilitate receipt of information on this.
3. The survey received 13 responses from 10 Members in the region and the results showed that the target has been met.

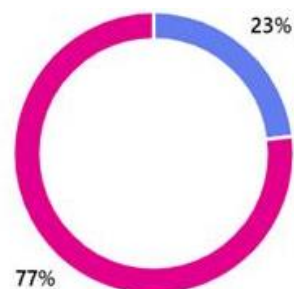
#### Timeliness of Codex regional communications

|                  |   |
|------------------|---|
| ● Excellent / 优秀 | 5 |
| ● Good / 良好      | 8 |
| ● Fair / 一般      | 0 |
| ● Poor / 差       | 0 |



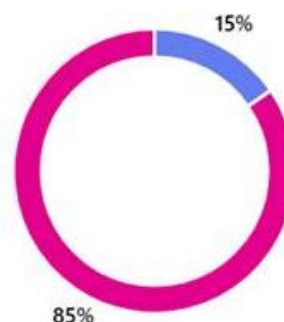
#### Accessibility of Codex regional communications

|                  |    |
|------------------|----|
| ● Excellent / 优秀 | 3  |
| ● Good / 良好      | 10 |
| ● Fair / 一般      | 0  |
| ● Poor / 差       | 0  |

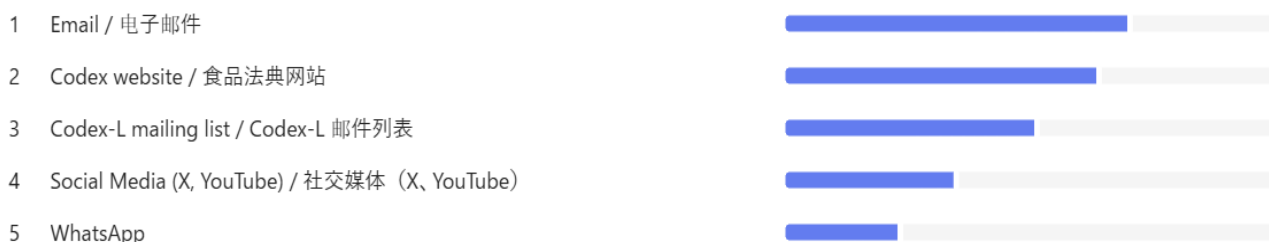


#### Quality of Codex regional communications

|                  |    |
|------------------|----|
| ● Excellent / 优秀 | 2  |
| ● Good / 良好      | 11 |
| ● Fair / 一般      | 0  |
| ● Poor / 差       | 0  |



### Rank the current Codex communication tools that are most accessible for you?



### What other communication tools would increase accessibility?

- Facebook, Tiktok
- Whatsapp group with CCPs or CCP reps
- Online regional meeting
- Facebook
- Instagram
- online meeting platform
- wechat
- More informal meeting among CCASIA members only for issues of interest before Codex Committee meetings
- In addition to regular communication tools (e.g., mailing lists, online platforms), periodic forums such as the Asia Codex and Food Regulatory Forum, also held in a virtual format, can serve as complementary communication tools to support in-depth discussions, priority sharing, and relationship building. The previous forum also provided valuable outcomes.

### Please provide any additional suggestions on how to further improve the timeliness, accessibility.

- Live chats such as Whatsapp would help as it will be easier to follow
- Earlier email circulation could facilitate more comprehensive feedback
- It would be much better if the documents for different agenda items are completed earlier.
- To increase accessibility and timeliness, it is helpful to provide official documents, meeting summaries, and key announcements in multiple languages, not just English.
- well-organized online hub for documents, announcements, and recordings would allow participants to easily stay updated and actively contribute
- Utilize modern communication tools such as push notifications or a subscription-based alert system (e.g., via email or a mobile app) to inform delegates immediately when new documents or updates are posted. This would ensure that all parties are aware of critical information as soon as it becomes available.
- It would be desirable for stakeholders in the region to shared relevant information, including ongoing activities and knowledge package, in order to promote mutual learning and collaboration. In addition, we stringly recommend updating the contact information of member countries, including email address, WhatsApp and where appropriate, other social medias platforms.
- As the regional coordinator, Japan organizes regional informal meetings prior to Committee Committees, Executive Committee, and the Commission. To ensure the participation of as many Members as possible, these meetins are held virtually rather than in person. They are usually scheduled one or two weeks before the respective sessions, allowing contries to adjust their positions while taking into account the views of others. We strongly encourage as many members as possible to join these meeting, even if in-person participation in the main sessions is not possible.