COVID-19 Protocol for access to FAO headquarters and related safety measures
From 13 June 2022 until further notice

On the basis of both WHO and Host Government health authorities’ guidance adapted to FAO headquarters specific context and footprint, the following protocol must be observed for all persons who access FAO headquarters.

Health and quarantine measures
FAO personnel and visitors who have COVID-19 or flu symptoms, even if mild (e.g. temperature of more than 37.5° C, general body aches and pains, cough, runny nose or sore throat) are requested to stay at home. Quarantine and sanitary measures enforced by the Host Government for close contacts and confirmed cases should be adhered to as outlined in the following link:
Infection prevention and control and preparedness for COVID-19 in healthcare settings - sixth update (europa.eu)

Services available at FAO headquarters
Catering concessionaires will provide meals or take away food, between 08:00 and 17:00 hours, observing hygiene measures. Masks should be used in catering areas, unless seated for consumption.

Catering areas on the 8th floor Building C (FAO Restaurant and Uzbekistan Lounge, former Blue Bar) will open in October 2022. A coffee stand is available on the FAO terrace and catering services are also available in the Flag Hall. Safety and precautionary measures in place must be respected at all times to maintain a protected environment for amiable catering patronage.

Banks are open with regular hours to personnel, retirees and visitors authorized to access the building.

All lifts are in service from 07:00 to 19:00 hours. Two (2) to four (4) maximum persons are allowed in a lift at the same time, as designated by the signage displayed.

Meeting Rooms in Building A, the Atrium and Ground Floor Building B and second/third floors of Buildings B, C and D are available for meetings with external visitors, up to the maximum capacity established under COVID-19 protocols (calculation of occupancy is based on a reference of one metre distance between participants).

Circulation of external meeting participants is limited to the “Free circulation Zone”, which comprises the ground floor of the main buildings and includes catering concessionaires, service providers (banks, insurance, courrier), terrace and catering areas on the 8th floor, as well as itinerary to/from meeting rooms on the second/third floors of Buildings B, C and D and the 8th floor.

Two meetings can take place each day in a given meeting room: one in the morning and one in the afternoon.

The participants should open the windows (where available) at the end of the meeting, while the cleaners will close the windows upon completion of cleaning.

All centrally managed meeting rooms will be sanitized at lunch time and in the evening every day.
In the following cases, masks must be worn all the time in meeting rooms:

(i) high-level meetings (e.g. Governing or Statutory Bodies sessions), generally hosted in large meeting rooms (Plenary, Red, Green, Sheikh Zayed Centre, King Faisal, etc.) and entailing long duration sessions;

(ii) meetings with a large number of visitors coming from outside Italy (e.g. forum, technical meetings, trainings, etc.); and

(iii) other types of meetings involving a large number of participants staying in the same room for a long duration.