



## FFOA Information Note 2024/04 Service to FFOA Members

April 2024

Dear Members,

FFOA is often requested to provide information to members regarding support on IT issues. We have just signed an agreement to help members with **GFX SRL (see contacts below)**. The service consists of repairs or installation of software for: laptop, PC, tablet, and mobile phone, working in Windows, iOS, Android, and Apple environments.

The support is through paid appointments, the cost is €60,00 per hour. Estimated cost will be provided in advance to each assisted. It ensures that members receive dedicated attention and assistance for their specific needs. If you have any specific questions, feel free to ask directly to the provider.



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**Regards,**  
**FFOA Secretariat**

*Nota Bene: GFX is already providing the same service to FAO staff members.*